



DUCO CUSTOMER INNOVATION DAY 2023

30 November | fabric London

# BUSINESS NOT-AS-USUAL: PUTTING INNOVATION ON THE AGENDA

FULL PROGRAMME

# MORNING

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## 08:45 REGISTRATION AND WELCOME COFFEE

Sign in, grab a welcome drink and introduce yourself to your Innovation Day peers.

## 09:15 WELCOME

Our Chief Product Officer, James Maxfield, welcomes you and sets the scene for the day's activities.

## 09:25 PUTTING INNOVATION ON THE OPS AGENDA

Explore the importance of firmly establishing an innovation mindset in Operations and some of the ripe opportunities for change in the middle and back office.

## 09:45 INDUSTRY TREND AND TRIALS: KEY THEMES AND DATA CHALLENGES

Investing in structural efficiency to create operating leverage will be at the forefront for banks as they respond to key challenges ahead: the end of lower for longer rates, and potentially diverging capital standards between the US and other jurisdictions.

## 10:15 INNOVATION: NOW AND NEXT

An expert panel guides you through the latest innovations in cloud technology and AI and the impact they could have on your operations.

## 10:55 MORNING COFFEE + DUCO DEMO THEATRE

Refreshments and networking. Check also our demo area to experience the best of Duco's latest innovations.

## 11:15 DUCO: YOUR PARTNER IN CONTINUOUS INNOVATION

See our product roadmap and how we plan to support you to innovate in the future with more game-changing features and solutions.

## 11:35 THE SECRET SAUCE FOR TRANSFORMATION SUCCESS

Transformation is notoriously hard in financial services firms. Our panel will share their experience in running successful change projects. Discover their biggest wins, learnings, and what it takes to make it happen.

## 12:15 SPURRING INNOVATION WITH HACKATHONS

Discover how we use Hackathons to keep our engineers on their toes and develop our most innovative features.

## 12:35 LUNCH + DUCO DEMO THEATRE

Enjoy a healthy meal. Don't forget to check our demo area.

# AFTERNOON

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## 13:30 UNLEASHING THE FULL BENEFITS OF YOUR DUCO INVESTMENT

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We want to ensure everyone is getting maximum value from the Duco platform. We'll demonstrate the enormous potential of our solutions to help you enhance your ROI even further.

## 14:00 FIRESIDE CHAT WITH MAN GROUP

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Discover how Man Group scale their automation to ensure long-term value and took 'citizen development' from buzzword to reality.

## 14:30 ROUND TABLE TOPIC INTRODUCTIONS

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Overview of the four topics that are going to be discussed in the two round table sessions.

## 14:45 ROUND TABLE SESSION 1

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Get together with your peers to share your innovation best practices and strategies to overcome your challenges. Choose from one of four topics driving innovation in operations. *(see topic descriptions on the next page)*

## 15:30 COFFEE + DUCO DEMO THEATRE

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Refreshments and networking. Don't forget to visit our demo area.

## 16:00 ROUND TABLE SESSION 2

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Choose from one of four topics driving innovation in operations. *(see topic descriptions on the next page)*

## 16:45 ROUND TABLE DEBRIEF

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A chance to share insights and perspectives gained from the round table sessions.

## 17:05 CELEBRATION KICK-OFF

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A moment to reflect on lessons learned and insights shared. Then: time to party.

## 17:15 DUCO DEMO THEATRE

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Experience the best of Duco's latest innovations:

### **T+1 settlement on steroids:**

We'll show you how to resolve settlement issues FAST.

### **EMIR Refit - astounding assurance:**

Our preconfigured solution will crystallise your controls.

### **Cash is king:**

Our latest and greatest upgrades for cash reconciliations.

### **Predictive labelling and other stories:**

We are committed to making your life easier. Here's how.

# ROUND TABLES

Get together with your peers to discuss and debate on key issues driving the industry.

Choose from one of the following topics:

## Potential of AI & ML in Operations

What is the true transformative potential of AI in the Capital Markets Industry and how can you successfully integrate AI tools and solutions into your operational tech stack?

## Regulation everywhere. Are you ready?

Succeeding in regulation implementation: How to launch and scale change management programmes to implement new processes and ensure compliance with the latest regulatory updates?

## Creating a next-gen operating model

How can you capitalise on new tech to implement an agile, high performing and resilient operating model that best responds to changing business needs? How can you streamline your front to back, cross asset operations to drive cross-functional collaboration, boost workflow efficiency, rationalize and future-proof your IT estate, and build resilience against cyber threats, compliance and risk?

## Building a data-centric business

How do you think more proactively about data, looking at the data requirements and quality of your processes, and fixing problems at source, instead of being stuck in a reactive exceptions management loop?

# SPECIAL GUESTS



**Richard Hunter**  
Head of Business  
Technology, Man Group



**James Woodhouse**  
Executive Director - Clearing  
Client Consulting, UBS



**Swapnil Coelho**  
Executive Director,  
International Head of Markets  
Change, Wells Fargo



**Sanjeev Prabhakar-Badri**  
Principal, AWS Data, SaaS  
and Enterprise Software



**Julian Beckers**  
Intelligent Automation  
Director, Ciklum



**Mark Barton**  
CTO,  
Jaid



**Chris Perks**  
Principal Architect,  
Oliver Wyman



**Christopher Rigby**  
Partner,  
Oliver Wyman

## DUCO THOUGHT LEADERS



**Christian Nentwich**  
Founder and CEO



**James Maxfield**  
Chief Product Officer



**Justin Hingorani**  
Head of Platform



**Chris Leong**  
Director of Professional  
Services



**Sean Temple**  
Head of Pre-Sales



**Lee McCormack**  
Senior Manager Partners



**Rob Gates**  
Senior Engineering Manager

## EVENING

Time to unwind and have some fun! Network with your peers, drink, dine, dance, and enjoy DJing with Kevin, striking a pose in the 360 photo booth, cocktail mixing, and karaoke.